

APPLICANT FREQUENTLY ASKED QUESTIONS



GENERAL QUESTIONS

Q: Where are you located?

A: Caesars Entertainment has 52 destinations across the United States plus corporate and Caesars Digital offices. You can see a fully updated list of our destinations by [clicking here](#). All open positions at destinations within the United States will be represented on our [career site](#).

Q: What kind of roles do you offer?

A: It takes a large team to run our many destinations. Our Talent Acquisition Team recruits for a large variety of roles each year including corporate (accounting, analytics, marketing, sales, human resources, recruiting and more), special events, entertainment, facilities, casino gaming and operations, hotel operations, housekeeping, laundry, security, food and beverage roles, and more!

It's true that you really can do anything within the Caesars Entertainment family of affiliated casinos, resorts, and venues. [Explore the opportunities](#).

Q: Do you offer remote or work from home opportunities?

A: Select corporate departments may offer work from home or hybrid remote opportunities, although geographical restrictions may apply. Please speak with your recruiter for more details on whether the role you are applying for may be performed remote or remote flexible.

Q: Do you accept job candidates with little to no work experience?

A: Yes. Many of our departments offer entry-level roles with little to no experience required. [Click here](#) to search our openings for entry-level roles, exact requirements are listed within each job description.

Q: What are the long-term growth and promotion opportunities within Caesars Entertainment?

A: At Caesars Entertainment, we are focused on growing our Team Members from within. Once you've worked within a role for a minimum of 6 months, you may begin to apply for transfer and promotion opportunities. We offer a variety of [professional development](#) opportunities to help you on your path within the empire.

Q: I don't see a current job opening that fits my skills. How do I submit my resume for future opportunities?

A: [Join our Talent Communities](#) and attach your resume to receive talent acquisition news and notification of new roles right to your inbox weekly.

APPLICATION PROCESS

Q: I am having trouble with the online application process and/or login. Can you help?

A: Our Help Desk is available to assist you with any technical issues during your application process. They can also help with email address changes and profile lockouts.

Please call them at [\(877\) 438-4457](tel:877-438-4457) for immediate assistance.

Q: How do I find and apply for a job?

A: All open roles are presented on our [job search page](#). Here you will find a searchable database of all open roles, which you may apply for through the site.

You do not need an account to apply. Once you've located the role for which you'd like to apply, click the "Apply Now" button at the bottom of the job description. From here, you'll follow the simple 4 step process to submit your application directly to our Talent Acquisition team.

Q: I've submitted my resume. What happens next?

A: The process is simple, really. Our Talent Acquisition team will review your application and if you meet department requirements, it'll be forwarded on to hiring managers. We've outlined the hiring and onboarding process in an [easy-to-read infographic](#).

If for any reason you are not selected, you'll receive an email notification. Don't let this discourage you! You're welcome to apply for multiple roles in various departments, each hiring manager has their own set of specific needs and requirements.

Q: I was offered a role at a large hiring event but have not received next steps. What happens next?

A: Your recruiter will contact you once you've been cleared for an official start date. At that time you'll be scheduled for Welcome To The Empire - new hire orientation and be given instructions for first date attendance.

INTERNSHIPS & EDUCATIONAL PARTNERSHIPS

Q: I'm interested in your internship opportunities; however I am not currently enrolled in school. Am I eligible for these opportunities?

A: Our internship program is restricted to applicants who are currently enrolled in post-secondary education programs in alignment with departmental activities. Internship roles are an approximately 12-week educational experience intended to expand upon a scholar's educational objectives and work best when partnered with a post-secondary educational internship-for-credit program.

Q: Do you offer paid or unpaid internship opportunities?

A: All Internship Team Members are paid a minimum of \$12 an hour. We do not offer any unpaid internship opportunities.

Q: I work for an educational, veteran, or military program. How can I contact the Enterprise Campus Relations Team for partnership?

A: If your educational program or Veterans program has an interest in partnering with Caesars Entertainment, please reach out to our Enterprise Campus Relations Team via [email](#).

PERKS & BENEFITS

Q: I am relocating and looking for work in a new city. What is your relocation policy?

A: We understand that many of our applicants may be looking at relocating to a new region or in the process of relocating. Some director and above roles are eligible for relocation assistance to help minimize these costs.

In addition, flexible start dates for many roles may be accommodated based on departmental business needs. Please speak with your recruiter for more information on the specifics of the role you are applying for.

Q: What is your vacation structure?

A: As Caesars Entertainment Team Member, you'll be eligible for paid time off based on your status and tenure within the Enterprise. Both our part-time and full-time hourly Team Members accrue Paid Time Off (PTO) based on hours worked and tenure. While our salaried team members participate in a Flexible Time Off (FTO) plan, which encourages flexible use of your time to meet both the needs of your department and those of your personal life.

As an enterprise, we strongly encourage you to take this time to enjoy your favorite pastime, travel and enjoy time with friends & family.

Q: What are the pay periods?

A: Pay periods are biweekly beginning on a Friday and ending on a Thursday. Paychecks are issued on Thursday one week after the end of each pay period. Team Members may use convenient direct deposit so that funds are securely in your bank account by pay day. For the first 1-2 pay periods you should expect a paper check mailed to your address on file.

Q: What benefits are offered?

A: You can see an overview of the benefits provided by Caesars Entertainment by visiting our [Perks & Benefits page](#).

For additional Medical, Dental and Vision benefit details you may view the applicable detailed outlines here:

- [Main Benefits Package](#)
- [Reno Specific Benefits Package](#).

Please note that those subject to a collective bargaining agreement, may have varied perks & benefits based on the requirements of their union representation.

Q: How can I contact a recruiter?

A: Whenever possible, please respond to your recruiter via email at the address you were contacted through. **We are unable to help with specific account issues or answer questions about application status via the corporate recruiting contact form.**

For all other questions, please use the [contact form](#) on our Career Website to reach out to the Caesars Entertainment Talent Acquisition Team. Your message will be forwarded on to regional contacts for follow up.